



TEXAS TECH UNIVERSITY

Office of the President™

March 27, 2020

Dear Texas Tech University Community,

In our continuing efforts to assist students and families during COVID-19, Texas Tech University will be providing prorated refunds and credits for housing and dining.

### **Housing**

If a student has checked out or selected a move out time between now and May 15, 2020, a prorated refund will be processed for March 23 through May 16. This will cover the time between the end of spring break and the end of the housing contract term. Credits will be processed to the student's account. In order to expedite receipt of your funds, please sign up for My Direct Deposit.

Refunds will only be issued to students who have checked out or selected a move out time. If you have not yet signed up for a move out time, please [visit the housing website](#) to select a day and time. For those students who are currently in a “shelter in place” community, please contact us at [housing@ttu.edu](mailto:housing@ttu.edu) for further instructions.

### **Dining**

Unused dining dollars and prorated amounts for meal plans will roll over to the next term. Refunds will be provided to students who are graduating. Students who have questions should contact Hospitality Services at [hospitality@ttu.edu](mailto:hospitality@ttu.edu).

We appreciate your patience and understanding throughout this challenging situation. We are working hard on many fronts to ensure we are able to provide the best possible educational experience for all of our students.

Sincerely,

A handwritten signature in black ink that reads "Lawrence Schovanec".

Lawrence Schovanec  
President  
Texas Tech University